



INS LifeGuard

Interact with the LifeGuard SmartHome IPD, SmartHome Mate, LifeGuard SmartMobile or SmartWatch alarm systems

Access reports, vital signs, and Geofence tracking details, send messages, set activity / inactivity alarms, and easily update client details (with their permission)



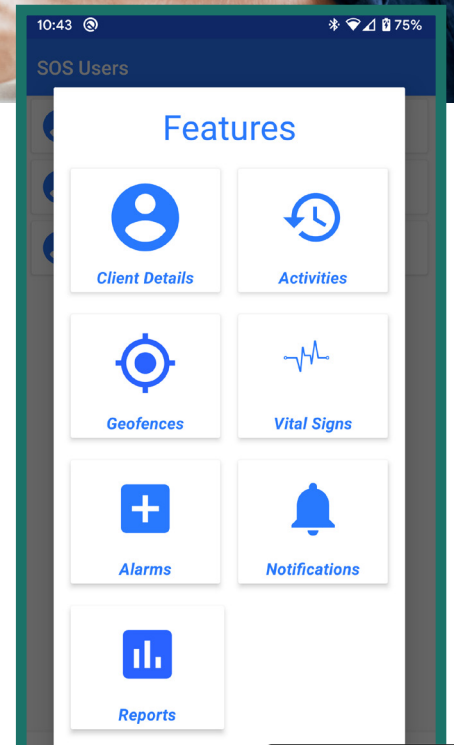
The LifeGuard SmartCarer App

Download free via Google Play or App Store

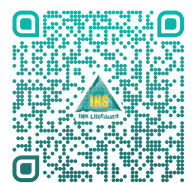
The LifeGuard SmartCarer app allows clients' families, village managers and carers the unique ability to interact with the client's medical alarm system, view reports, update their details and make audio/video calls.

This exclusive feature fits into our vision of coordinated, connected care and supported independent living. The Beta version is now available for free download from Google Play or the App Store. Client authorisation is required to interact with the various LifeGuard Medical Alarm systems, access information, receive alerts, view any vital sign readings, set Geofences, and make and receive calls to the SmartHome IP Dialler.

Please turn over for full list of features.



LifeGuard SmartCarer app
Android



LifeGuard SmartCarer app
iOS



Emergency Response by Healthcare Professionals

That's exclusive to INS LifeGuard and it's an important distinction. Emergency personnel are engaged quickly if required, and our staff can not only share personal details but also medical information that could save a life.

1800 636 040

www.inslifeguard.com.au

INSLifeGuardAUandNZ

inslifeguard

The LifeGuard SmartCarer App

Features and Benefits:*

- Ability to call the client's SmartHome devices from the LifeGuard SmartCarer App. This will greatly assist family or village managers connecting with loved ones or residents, especially those with no phone line (including video option).† No phone line is required.
- Ability for the client, from their SmartHome device, to call family, carers and village managers who use the LifeGuard SmartCarer App (including video option).†
- Can be used by village managers, care staff and community care providers as well as family.
- Alerts from LifeGuard notifying of urgent events.
- Ability to view reports, including last test done.
- View alarm history.
- Ability to set Geofence alerts and location requests, and receive notifications for concerns relating to personal safety. This will be available for those clients utilising any of our Mobile Alarm products, including the LifeGuard SmartMobile, SmartMobile app, or SmartWatch.
- Alerts can be delivered to the SmartMobile App for personal activity monitoring. Family and carers will be able to set rules to send alerts, e.g. 'user hasn't left their bedroom by 8AM' to detect whether they're up and about, or 'user hasn't walked into the kitchen between 11am and 2pm' to detect changes in behaviours, (e.g. they may not have eaten) and much more.‡
- Alerts can be delivered for vital sign readings recorded by the client, e.g. BP, BSL, pulse, etc.
- Alerts that indicate the status of the SmartHome IPD battery. ‡
- Set "I'm OK" activity prompts.
- Ability to turn on / off security and in-home activity monitoring from the app. ‡
- Ability to set notifications and appointment reminders on SmartHome systems. ‡

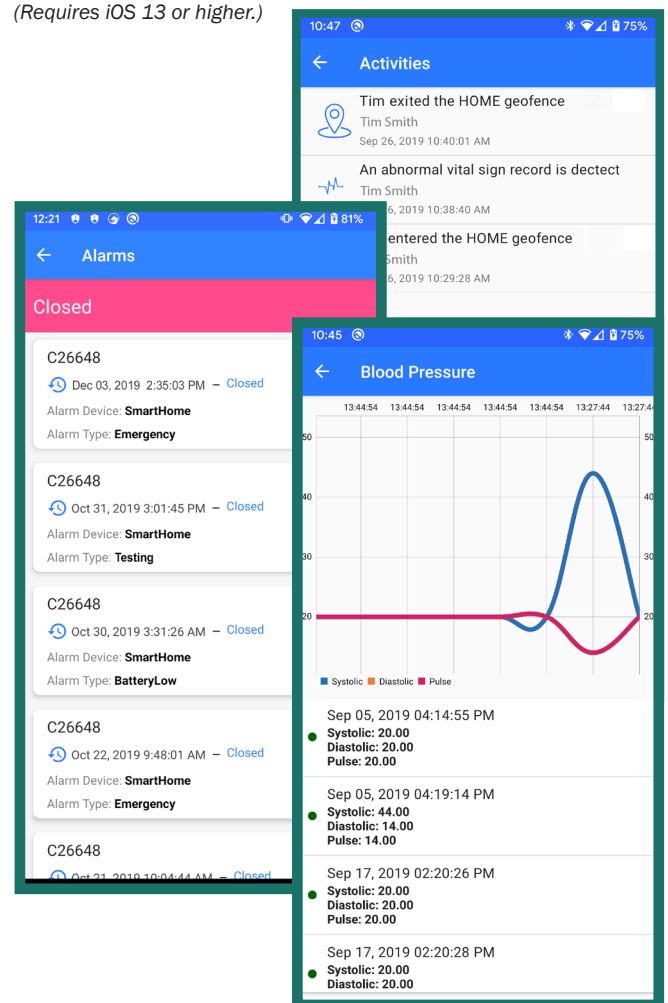
Why a Mobile App?

Our existing, secure, web-based Client and Managers Portals are very helpful tools for clients' families, carers and village managers, allowing them to log in via a secure web portal to view or change information. For those who would prefer to use a mobile app, our new LifeGuard SmartCarer App adds extensively to the current web portal features. This app is available for download via Google Play or the App Store via the QR codes on the front of this sheet, or via these links:

Android: tinyurl.com/smartcarer

Apple iOS: tinyurl.com/smartcarerios

(Requires iOS 13 or higher.)



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* Client authorisation is required to access their confidential information, receive alerts, view any vital sign readings and to set and monitor Geofence alerts.

† IPD must be on WiFi. A few minutes call time per month is included FREE. Option to purchase call packs thereafter.

‡ In Development

Features and Specifications subject to change.